



We're delivering innovative community programs and we want you to be a part of it!

Lead Bicycle Technician

Title	Lead Bicycle Technician
Status	Full time
Reports to	Operations Manager
Location	Redding, California. Work in our community, Live in our area
Full Time	\$20 hour
Schedule	Let us know your availability/flexibility: weekdays, weekends
Position Open	Open until filled

Join Our Team

Shasta Living Streets is a great place to work offering a supportive environment and opportunities for learning and growth. You will work in a beautiful building in a vibrant Downtown, with best of class vendors, and partner organizations that believe in what we do. It's a place where you can bring joy to people while also delivering innovative programs that make a real difference in your city and the world.

Shasta Living Streets

Today our team works together to realize a fifteen-year vision to provide 21st Century amenities to empower and encourage cycling excellence and trail tourism to raise Redding and Shasta County into the ranks of top places for active, healthy living. We do this in partnership with State of California, City of Redding and local and regional transportation agencies for the additional urgent need to achieve goals of greenhouse gas reductions in transportation.

Shasta Living Streets is a local community-based organization, 501c3 nonprofit. Founded in 2010.

We operate the *Shasta Bike Depot*, *Redding Bikeshare*, and the bike parking station. We host public events and conferences, and manage public engagement processes for local and regional planning projects. We have created a social and practical mobility hub for local residents and trail enthusiasts, and visitors from out of town.

Bicycle Technician

Shasta Living Streets is looking for an energetic, self-motivated maintenance technician to join the team. We promote self-confidence, decision making, and skill development for our staff.

We're a small but mighty team. You will have both the opportunity and the responsibility to be a part of building the Shasta Bike Depot and Redding Bikeshare vision and executing it day-to-day.

- Willingness to learn new skills and innovative new data tracking systems
- Bikeshare bike mechanical maintenance, and bike fleet management and balancing
- Bikeshare dock mechanical and technical review and adjustments
- Customer service & special event support

Essential Job Functions

A variety of duties in this position – some duties consistent on a daily basis, others vary throughout the month and seasons of the year

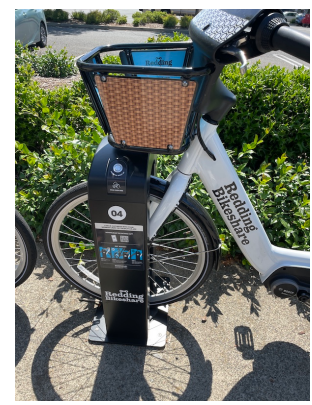
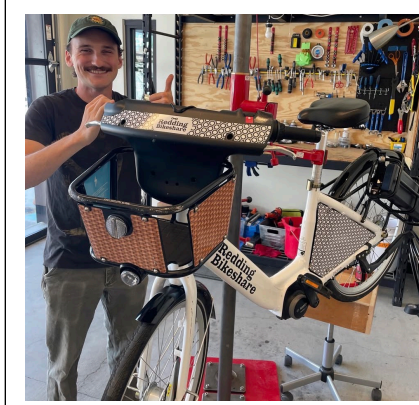
- Bike maintenance: two-week inspections, basic repairs, monthly full-review
- Using multiple online databases to track: bike usage, maintenance schedules, parts inventory
- Electric battery swapping bikes and docks
- Retrieving and delivering bikes by pedal-assist trike bike
- Customer interaction with people who love the bikeshare system, answering questions and offering help to new users. Sometimes assisting people who are unfamiliar with phone Apps.
- Maintaining docking stations – data updates, troubleshooting, replacing parts and batteries
- Installation and removal of docks, including online data connectivity
- Assisting with events and bike tours (prepping bikes, set up, helping customers, clean-up)
- Ability to adapt to changing roles
- Other responsibilities as required. We all pitch-in where needed.

Qualifications

We recognize that this position encompasses several different responsibility areas. We are committed to train and support our staff to strengthen their abilities.

Strong candidates will possess as many of the following qualifications as possible:

- Small team skills and a willingness to have fun while completing daily activities are a must!
- A deep commitment to the community vision and mission of Shasta Living Streets. A passion for clean, active transportation, bikeshare, community engagement, and a desire to deepen your understanding of diversity, equity, and inclusion.
- Previous mechanical, technical, and/or logistics experience. Experience with hand and power tools. Basic knowledge of bicycle repairs. Or willingness to learn.
- Courteous, professional, and welcoming customer service.
- Experience with inventory management and data tracking using software.
- Ability to adapt to and manage competing demands, and deal with frequent change, delays, or unexpected events.
- Creative and entrepreneurial spirit, an ability to test new ideas, measure progress, and adapt.
- Positive attitude and self-motivation are a requirement to Get Stuff Done. An ability to take the work seriously, without taking yourself too seriously.
- Demonstrated ability to work independently and as part of a team, to manage simultaneous projects and meet deadlines while maintaining a healthy work-life balance. To be analytical, persuasive, and work with a dynamic leadership team.
- Proficient in Microsoft Office, Excel for reporting metrics, and the ability to learn new programs.
- Valid Driver's License, clean driving record. Experience driving light and medium-duty trucks.
- Must be able to lift weight regularly throughout the workday, 55 lbs maximum
- Evening and weekend availability and flexible scheduling at times
- Schedule may vary depending on the season



Work Environment and Physical Demands

- Position may at times require brief after-hours attention to assist customers, and on rare occasions include hours which exceed 8 hours/day and-or 40 hours/week.
- Work and ride a bicycle outdoors in various temperatures including rain, cold and heat conditions.
- Lift up to 50 pounds; stoop, bend, and stand for long periods of time.
- Operate a variety of standard office equipment that may require continuous and repetitive arm, hand, and eye movement.

Benefits

- Innovative, supportive, and fun workplace culture
- Health, dental and vision insurance package
- 2 weeks vacation package, 8 holidays
- No cost bikeshare access

We Encourage You to Apply

Shasta Living Streets is an equal opportunity employer and encourages and will consider all applicants for all positions equally without regard to their race, sex, age, color, religion, national origin, veteran status, or any disability as provided in the Americans with Disabilities Act.

To Apply

- Review our website for organizational information: **shastalivingstreets.org**
- Send resume and cover letter to: **jobs@shastalivingstreets.org**
- Complete this form with your preferences: <https://tinyurl.com/56rsh4ka>

This is the full address: https://docs.google.com/forms/d/e/1FAIpQLSeRAwx42SA_2ZJ5Qx_d00JzN0ODx0xCjJnpcl4qOYmAK3uEw/viewform

Review of applications will begin: **January 1. Position open until filled.**