



We're launching new programs and building our team & we want you to be a part of it!

## Bicycle Technician

- Title:** Bicycle Technician
- Status:** Part-time. Full time is a possibility.
- Reports to:** Operations Manager
- Location:** Redding, California. Work in our community/Live in our area
- Part-time:** \$17.50-19.00 hour
- Let us know:** Your availability/flexibility: Monday-Friday, evenings, weekends, start-date
- Position Open:** Review of applications April 7. Open until filled.

## Join Our Team

Shasta Living Streets is a great place to work offering a supportive environment and opportunities for learning and growth. You will work in a beautiful building in a vibrant Downtown, with best of class vendors, and partner organizations that believe in what we do. It's a place where you can bring joy to people while also delivering innovative programs that make a real difference in your city and the world.

## Shasta Living Streets

Today we are building a team to realize a ten-year vision to provide 21st Century amenities to empower and encourage cycling excellence and trail tourism to raise Redding and Shasta County into the ranks of top places for active, healthy living. We do this in partnership with State of California and City of Redding for the additional urgent need to achieve goals of greenhouse gas reductions in transportation.

Shasta Living Streets is a local community-based organization, 501c3 nonprofit. Founded in 2010.

This May we will launch the *Shasta Bike Depot* and *Redding Bikeshare*. We are creating a social and practical mobility hub for local residents and trail enthusiasts, and visitors from out of town.



Shasta Bike Depot rendering.



Final construction underway.

# Bicycle Technician

Shasta Living Streets is building an awesome team, we are looking for people with a positive and friendly attitude to support Redding Bikeshare and the other bicycle programs at Shasta Bike Depot. We promote self-confidence, decision making, and skill development for our staff.

We are looking for team members with strong skills and a love of problem solving, people who enjoy working on bikes and have a love of biking for everyday transportation.

There are two categories of bicycle tech activities within the team. Some team members will have stronger skills and an affinity for wrenching on bikes than others. We will build a team that covers all bike tech needs, works well together, and develops and learns from each other. This team works under guidance of the Bicycle Operations Manager.

We're a small but mighty team. You will have both the opportunity and the responsibility to be a part of building the Shasta Bike Depot and Bikeshare vision and executing it day-to-day.

Please let us know your strong skills and interests in these two categories:

## 1 - Mechanic Responsibilities

- Inspect and evaluate electric bicycles for safety, function and cleanliness
- Prioritize and lead repairs in-shop to ensure bikeshare electric bikes are returned to operation in good condition as soon as possible
- Oversee in-field inspection maintenance (two-week inspection tickets)
- Lead off-season bike overhauls and mid-season overhauls and assist with training other staff
- Lead new bike assembly and assist in training other staff
- Collect repair data to achieve continuous improvement in fleet reliability
- Maintain clean and organized tools and shop workspace
- Keep inventory of tools and replacement parts needed for maintenance and bike overhauls
- Seek continuous improvements and make suggestions (great ideas come from anywhere)
- Perform as needed to support field operations including but not limited to balancing system, performing battery swaps, kiosk battery swaps, event support, and other necessary Bicycle Tech tasks (as listed below)

## 2 - Tech Responsibilities

- Electric bike battery swapping
- Balancing the system (moving bikes around at station locations in Downtown Redding)
- Customer service/interaction (questions from customers and the public in the field)
- Operating/maintaining sprinter van (clean and running)
- Bikes maintenance (two-week inspections, basic repairs, annual overhauls)
- Maintaining stations (some troubleshooting, replacing parts, winterizing, batteries)
- Installation and removal of stations
- Events (prepping bikes, set up, public engagement, tear down)
- Ability to adapt to changing roles

**Contribute to a high-performing team environment. Learn & adapt.**

**Other responsibilities as required. We all pitch-in where needed.**

## Qualifications

Strong candidates will possess as many of the following qualifications as possible:

We recognize this position encompasses different responsibility areas for wrenching on bikes and managing in-field operations. We are committed to build a high-performing team with all skills needed for excellence in operations, and to train and support our staff to strengthen their abilities.

- A deep commitment to the vision and mission of Shasta Living Streets.
- A passion for biking, bikeshare, community engagement, and a desire to deepen your understanding of diversity, equity, and inclusion.
- Impressive attention to detail and proven bike mechanic experience
- The position does not require a degree, but a clean driving record is a must
- Must be able to lift 55 lbs. or more regularly throughout the workday
- Experience driving light and medium-duty trucks.
- Experience with hand and power tools.
- Ability to use a smart phone and experience using smart phone apps.
- Positive attitude and self-motivation are a requirement to Get Stuff Done
- Small team skills and a willingness to have fun while completing the goals are a must!
- An ability to take the work seriously, without taking yourself too seriously.
- Evening and weekend availability and flexible scheduling
- Schedule will vary depending on the growth and public use of Redding Bikeshare and the programs of Shasta Bike Depot

## Work Environment and Physical Demands

- Work and ride a bicycle outdoors in various temperatures including rain, cold and heat conditions.
- Lift up to 55 pounds; stoop, bend, and stand for long periods of time.
- Operate a variety of standard office equipment that may require continuous and repetitive arm, hand, and eye movement.

## We Encourage You to Apply

Shasta Living Streets is an equal opportunity employer and encourages and will consider all applicants for all positions equally without regard to their race, sex, age, color, religion, national origin, veteran status, or any disability as provided in the Americans with Disabilities Act.

## To Apply

- Check our website at [shastalivingstreets.org](http://shastalivingstreets.org)
- Send resume and cover letter to [jobs@shastalivingstreets.org](mailto:jobs@shastalivingstreets.org)
- Review of applications April 7. Position open until filled.